



Privacy statement DERC Waterjetting

1. Preface

This is the privacy statement of DERC Waterjetting, with its registered office in Oud-Beijerland at Jan van der Heijdenstraat 44. Contactable by telephone via number: +31 (0)186 61 73 36, and registered with the Chamber of Commerce under number 23055433.

2. General Definitions

Unless explicitly stated otherwise below, terms in these regulations are used in the same way as those in the General Data Protection Regulations (hereinafter referred to as: "GDPR").

Personal data: any and all information about an identified or identifiable natural person (the data subject).

Data subject: the person to whom the personal data relate.

Processing of personal data: every transaction or entire transaction relating to the processing of personal data, whether or not it has been collected via automatic processes, including in any case the collecting, recording, organising, storing, updating, amending, retrieving, consulting, using, providing by means of forwarding, distribution or any other form of making available, bringing together, inter-relating, as well as the protecting, erasing or destroying of data.

Controller: the controller is the person who determines the purpose and means for data processing.

Processor: the person who processes personal data for the benefit of the controller, without being subject to his direct authority.

Provision of data: publishing or making personal data available.

User of personal data: the person authorised to process data for or on behalf of the controller.

Client: a natural or legal entity who has given an instruction to the controller to provide services.

Third party: a natural or legal entity, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

Consent of the data subject: any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by clear affirmative action, signifies agreement to the processing of personal data relating to him or her.

Health-related data: personal data related to the status of the physical or mental health of a natural person, including the provision of health care services.

Supervisory authority: an independent public authority established by a member state. In the Netherlands, this is the Autoriteit Persoonsgegevens



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3. Application scope

- 3.1 These regulations apply to all processing of personal data within DERC Waterjetting.
- 3.2 DERC Waterjetting takes all measures to ensure it complies with all applicable privacy laws and regulations, including the General Data Protection Regulation (GDPR) and all other applicable codes of conduct and guidelines.

4. Why do we process your personal data?

DERC Waterjetting processes personal data for the following reasons:

- assessing and accepting potential customers;
- managing and expanding the customer base;
- entering into and executing contracts;
- exchanging information with other parties who need information in connection with the execution of the product, such as accountants and insurance companies or health and safety services;
- complying with statutory regulations;
- conducting research into the identity of the customer, the origin of the money, and the monitoring of money laundering under the Wet ter voorkoming van witwassen en financiering van terrorisme (Wwft) [Money Laundering and Terrorist Financing Act].

5. What data do we process?

DERC Waterjetting may process the following personal data: contact details such as name, address, place of residence, telephone number and email address.

Personal data will only be processed in accordance with the purposes for which they were obtained.

6. Conditions for lawful processing

- 6.1 Personal data shall only be processed for the purposes described in Article 4 and shall not be further processed in a way that is incompatible with the purposes for which they were obtained.
- 6.2 The personal data will only be processed by persons who are obliged to observe confidentiality by virtue of their office, profession or statutory provision, or by virtue of an (employment) contract.
- 6.3 Personal data shall only be processed insofar as they are, having regard for the objectives described in Article 4, adequate, relevant and not excessive.
- 6.4 Personal data will only be processed if one of the grounds for processing described in Article 6 (GDPR) is applicable, namely:
 - a) the data subject has given unambiguous consent for the processing;
 - b) the processing of data is necessary for the execution of a contract to which the data subject is party, or for taking pre-contractual measures in response to a request from the data subject and only if necessary for the entering into a contract;
 - c) the data processing is necessary to comply with a legal obligation to which the controller is subject;
 - d) the processing of data is necessary in order to safeguard a vital interest of the data subject;
 - e) the processing of data is necessary for the proper performance of a public-law task by the relevant administrative



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- authority or the administrative authority to which the data are provided, or;
- f) the processing of data is necessary to represent the legitimate interests of the data controller or of a third party to whom the data are transmitted, unless the interest or fundamental rights and freedoms of the data subject prevails, in particular the protection of privacy.
- 6.5 DERC Waterjetting maintains confidentiality regarding the personal data it becomes aware of, except insofar as any statutory regulation prevents this or if, to carry out his duty, the controller is obliged to communicate.

7. Access to personal data

- 7.1 Employees of DERC Waterjetting only have access to personal data insofar as this is necessary for the performance of their duties.
- 7.2 The administrator and those who work within the framework of DERC Waterjetting or in connection with a user assignment only have access to personal data insofar as this is necessary for the use and processing of the data.

8. Security of personal data

- 8.1 In order to guarantee the principle of integrity and confidentiality, DERC Waterjetting takes all technical and organisational security measures to prevent unauthorised access or unauthorised use of personal data.
- 8.2 DERC Waterjetting ensures security regulations for personal data are drawn up and complied with. This is achieved by periodically testing technical and organisational security, conducting assessments, and evaluating the effectiveness of the processing (Privacy Impact Analysis).
- 8.3 DERC Waterjetting conforms to the obligation to report data leaks as described in the policy rules of the obligation to report.
- 8.4 There is an internal procedure for dealing with incidents. DERC Waterjetting takes measures to inform the Data Protection Authority (Autoriteit Persoonsgegevens) and data subjects if they must be notified in connection with the obligation to report.

9. Provision of personal data

DERC Waterjetting does not just provide your information to others. DERC Waterjetting may do this if permission has been given, or if it is obliged to do so on legal grounds or due to a court decision, or if such provision serves the purposes of the processing of personal data.

10. Right to access and erasure

- 10.1 The data subject has the right to access and copy the data relating to his or her person. The data subject must submit a request for this.
- 10.2 A request as referred to in this article will be complied with within 4 weeks after receipt of the request.
- 10.3 The right of access is only allowed to the data subject or his/her authorised representative. The data subject or his/her authorised representative must be able to identify himself/herself and/or demonstrate his/her authority in such cases.
- 10.4 Exceptions to the right of erasure:



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- freedom of expression is applicable;
- statutory obligation of the controller;
- necessary for public task management body;
- necessary for public health protection;
- necessary for archives, scientific, statistical or historical research, insofar as information law interferes with these interests;
- necessary for the exercise or defence of any legal right.

10.5 No fee will be charged for the sending and issuing of copies.

10.6 In case of erasure of data, a statement is included in the data that the data has been erased at the data subject's request.

11. Right to data portability

11.1 The data subject has the right to obtain the personal data that he/she provided to DERC Waterjetting in a structured, current and readable format.

11.2 The data subject has the right to transfer this data to another controller, without being hindered by the controller to whom the personal data were originally provided.

11.3 DERC Waterjetting shall provide a standard and customary format through which the data subject can receive the data. If requested, the format can also be forwarded to a third party on behalf of the data subject.

12. Right to blocking, supplementation and correction of recorded personal data

12.1 If requested, the recorded data shall be supplemented by a statement issued by or on behalf of the data subject with regard to the recorded data.

12.2 Should the recorded data be factually incorrect, incomplete or irrelevant for the purpose of the processing, or in violation of a statutory regulation of the processing, then the data subject is to submit a written request to the controller requesting improvement, supplementation, erasure or blocking of the data.

12.3 As soon as possible after receipt of the request, the controller is to inform the data subject in writing whether, or to what extent, the request will be complied with. A refusal is always to be accompanied by reasonable argumentation.

12.4 The controller ensures that any decision to supplement, correct or erase is carried out as quickly as possible.

12.5 In case of erasure of data, a statement is included in the data that the data has been erased at the data subject's request.

13. Right to object

13.1 If data is the object of processing on the grounds of Article 4, the data subject may lodge an objection with the controller in connection with his/her special personal circumstances, if there is a legitimate interest.

13.2 DERC Waterjetting assesses whether the objection is justified within four weeks of receiving the objection. If the objection is justified, the controller terminates the processing immediately.

13.3 DERC Waterjetting may charge a fee for processing an objection (Besluit kostenvergoeding rechten betrokkenen WBP, Staatsblad 2001 305) [Decree concerning the reimbursement of fees for data subjects, Belgian Official Gazette 2001 305]. The fee will be returned in the event the opposition is found to be well-founded.



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14. Retention periods

DERC Waterjetting will never retain the data for a period of time that is longer than necessary for the purpose for which the data have been collected, with due observance of the maximum legal retention period.

If data is no longer required, all identifiable characteristics will be removed, or they will be completely erased.

15. Visiting our website and our use of cookies

DERC Waterjetting uses cookies on its website. Cookies are placed on your computer, tablet or smartphone when visiting the DERC Waterjetting website. Cookies are small, simple text files. The cookies are used to recognise you on any subsequent visits. For example, cookies ensure you do not receive, or are required to enter, the same information each time you visit our website. Your settings and preferences are stored, which makes your next visit to the site easier.

16. Amendments to the privacy statement

DERC Waterjetting may amend this privacy statement in the future. The most current privacy statement can be found on the website.

17. Complaints

17.1 Our objective is, of course, to provide you with the best possible service. Yet it may be the case that you are dissatisfied about something. In such a situation, please contact your contact person first. If you still wish to file a complaint, you can do so by email via privacy@derc.nl or in writing to:

DERC Waterjetting
Jan van der Heijdenstraat 44
3261 LE OUD-BEIJERLAND
The Netherlands

17.2 You have the right to submit a complaint to the Supervisory Authority at any time. The Data Protection Authority (Autoriteit Persoonsgegevens) supervises compliance with the statutory rules for the protection of personal data. The contact details of the Data Protection Authority are:

Autoriteit Persoonsgegevens
Bezuidenhoutseweg 30
2594 AV Den Haag
Tel: (+31) 0900 – 2001201

https://ec.europa.eu/commission/priorities/justice-and-fundamental-rights/data-protection/2018-reform-eu-data-protection-rules_en